



MUNICIPAL DISTRICT OF PEACE NO.135

PREPARED BY: Barbara Johnson	ADOPTED BY: Council	NUMBER: ENV - 1
TITLE: Bulk Water at Community Wells		AMENDED: January 14, 2020
<p><u>PURPOSE OF THIS POLICY:</u> To provide a guideline for Administration when setting up and administering bulk water accounts at either McInnis Wellhouse or Brownvale Wellhouse</p>		
<p><u>POLICY STATEMENT:</u></p> <ol style="list-style-type: none"> 1. Bulk water accounts are not limited to taxpayers of the Municipal District of Peace No. 135; however, MD of Peace residents may receive a waiver of dispensing fee on a set amount of annual water usage, said amount to be set in the Fees & Charges Bylaw. 2. A Bulk Water Dispensing Application form must be completed prior to activation of a bulk water account (a copy of the application forms part of this policy). A bulk water activation fee must accompany the application. The amount of the activation fee is set annually in the Fees & Charges Bylaw. 3. The activation fee is a non-refundable fee. 4. Dispensing fee rates may vary from one wellhouse to another; the fee rates are set annually in the Fees & Charges Bylaw. Dispensing fees are invoiced quarterly to users. 5. If a user account outstanding balance has not been paid from the last billing cycle, the account will be inactivated on the automated bulk water system until the balance is paid in full. If the account becomes uncollectible, the activation fee will be applied towards the outstanding balance owing. A request must be made to Council to write off any additional unpaid balance. If a customer wishes to re-activate his/her account, all unpaid and/or fees written off must first be paid by the customer, as well as the activation fee if it has already been applied against the outstanding balance. 		